



## **Coronavirus (COVID-19) Info**

March 11, 2020 12:47 PM

First and foremost, you are in our prayers, and we ask that you pray for us as well.

Mar-Lu-Ridge is closely monitoring the international outbreak of a respiratory illness caused by a coronavirus first identified in Wuhan, China (COVID-19). The Centers for Disease Control and Prevention (CDC) and the Maryland Department of Health consider this a serious public health threat; because of this, the Mar-Lu-Ridge staff has increased precautionary measures, training, and communication throughout the facility.

Mar-Lu-Ridge is closely monitoring the situation through updates from the CDC, the MD Department of Health, the American Camp Association, along with direct dialogue Frederick County Health Department officials. Precautionary measures include enhancing on-site communications and signage in restrooms regarding preventative actions (outlined below), increasing the frequency of cleaning and disinfecting commonly touched objects, and providing ongoing training for Mar-Lu-Ridge staff regarding best practices for providing a safe and healthy environment.

### **Frequently Asked Questions:**

**Have there been any cases of COVID-19 at Mar-Lu-Ridge?** No, Mar-Lu-Ridge has not had any cases of coronavirus (COVID-19).

**Have there been any cases of COVID-19 in surrounding counties in Maryland?** There are no laboratory-confirmed cases of COVID-19 in Frederick or Washington counties as of noon on March 11, 2020.

### **Where can I learn more about COVID-19?**

- CDC website: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- Maryland Department of Health:  
[https://phpa.health.maryland.gov/Documents/coronavirus\\_FAQ.pdf](https://phpa.health.maryland.gov/Documents/coronavirus_FAQ.pdf)
- Frederick County Department of Health:  
<https://health.frederickcountymd.gov/CivicAlerts.aspx?AID=271>

### **What protective or preventative measures are in place at Mar-Lu-Ridge?**

We are in direct dialogue with public health experts to ensure we follow best practices in cleaning, food service, public safety and other relevant areas of operations. Staff receive ongoing training and updates

about public health concerns. Mar-Lu-Ridge has increased its precautionary measures, including increasing the frequency of cleaning and disinfecting commonly touched objects such as door handles. Mar-Lu-Ridge has also posted signage to remind attendees of effective handwashing.

### **How can you protect yourself?**

Practice everyday precautions to help prevent the spread of respiratory viruses, including:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

### **Are any Mar-Lu-Ridge guests coming from affected areas?**

With respect to the privacy of all guests, Mar-Lu-Ridge does not share information about individuals. With the situation evolving rapidly, we encourage traveling guests to follow any guidance offered by the CDC and local and state public health authorities. It is important to remember that while this virus was first identified in China, it is not linked to any ethnic or racial group.

### **How do I recognize COVID-19?**

People with confirmed COVID-19 have had mild to severe respiratory illness with symptoms of:

- Fever
- Cough
- Shortness of breath

The incubation period, or the time between when people are infected and start showing symptoms, appears to be 2-14 days. Because COVID-19 symptoms are like other illnesses like influenza, having these symptoms does not mean you have COVID-19.

### **If COVID-19 becomes a problem at Mar-Lu-Ridge or in Frederick County, how will staff, event organizers, and attendees be alerted?**

Relevant updates will be posted to our website and social media pages:

- [www.mar-lu-ridge.org](http://www.mar-lu-ridge.org)

MLR will communicate directly with event organizers, partners, and other key contacts to relay updates.

**Refund Policy:**

Our fees and cancellation policy support and sustain the year-round ministries of Mar-Lu-Ridge.

In light of COVID-19 and how this may impact Mar-Lu-Ridge guests, we are extending the following temporary adjustments to our cancellation policy and group minimum provisions:

- Mid-Week Reservations: groups booked mid-week may transfer the non-refundable deposit to a similar size mid-week reservation within the next 12 months.
- Weekend Reservations: The standard cancellation policy applies, unless the group is able to transfer their reservation in the next 12 months. In the event of a transfer, the non-refundable deposit must apply to a similar size reservation.
- Closure: In the event a closure of Mar-Lu-Ridge is required by state or local health authorities, the cancellation provisions of the standard policy shall not apply and the group may transfer the non-refundable deposit to a similar size reservation within the next twelve months.
- Availability: All reservation transfers are subject to availability. If a reservation transfer is not possible because of lack of availability, the standard cancellation policy will apply.

Please contact the office with any questions:

[mlr@mar-lu-ridge.org](mailto:mlr@mar-lu-ridge.org)

800-238-9974 or 301-874-5544

God's peace,  
Sarah Lefler  
Executive Director